



COMMUNICATIONS ASSISTANT



School Girls; Or the African Mean Girls Play
Photo by Manuel Harlan



Accidental Death of An Anarchist
Photo by Helen Murray



Iphigenia in Splott
Photo by Jennifer McCord

We are the Lyric Hammersmith Theatre. We are the civic and creative heart of West London. We believe that everyone deserves to experience the life changing impact of theatre.

In our big, beautiful theatre, we tell stories that matter and work with exceptional talent to make ambitious, entertaining, inspiring shows for our audience in West London and beyond.

We remove barriers to engagement and ensure young people have the opportunity to discover the power of their creativity, shaping the future of British theatre.

We are inclusive, forward looking and unafraid of change – we are proud of our history and ambitious for our future. A local theatre with a national impact.

LYRIC VALUES

Work with integrity and respect

We support each other with kindness, openness and integrity. Together we celebrate our achievements and work collaboratively through our challenges.

Every day we learn and grow

We continue to ask questions, seek answers and share our learning with each other for the benefit of the Lyric.

Be ambitious and action-focused

We believe in excellence; we have a can do attitude, go the extra mile and ensure our ideas become actions.

Serve our West London community

We are here for the people of West London, every decision we make and action we take should benefit our community.

HOW TO APPLY

To apply for the post, please:

- Complete an **application form** in type or black ink. Use the Supporting Information section on the form to explain why you are interested in this role and how your experience and skills match the person specification.
- Return the **application form** by email to jobs@lyric.co.uk and complete an **online equal opportunities monitoring form**: <https://lyric.co.uk/equal-opportunities-form/>
- Do not submit CVs, as these are not accepted.

The deadline for receipt of completed applications is **12:00pm on Wednesday 09 September 2026**

First interviews will be held on **w/c 14 September**.

If you would like to submit your application in another format or require this information pack in a different font or format, we would be happy to accommodate this. Please contact the Administration & HR Team on 020 8741 6822 option 2 or jobs@lyric.co.uk to discuss a suitable alternative. (Between 10:00am – 5:00pm, Monday- Friday)

DESCRIPTION FOR THE POST OF PRESS AND MARKETING ASSISTANT

Responsible to:	Senior Marketing Manager
Contract:	Full-time, permanent role
Salary:	£29,575 per annum
Hours/Days:	The Lyric works to a flexible start/end of day, with the majority of the post-holder's hours expected to be worked between 9am and 7pm Monday to Friday. Due to the nature of the Lyric's work the post-holder may be required to do some evening and weekend work to fulfil the requirements of the role. The Lyric has a House Agreement that details our approach to working hours for all staff.
House Agreement Type:	Office Agreement
Holiday:	30 days per annum including Bank Holidays with an additional day added for each year of service up to a maximum of 35 days
Notice period:	Two months
Probationary period:	Three months
Pension:	3% pension contribution after qualifying period

Other benefits include: Season ticket loan, Cycle to Work Scheme, Employee Assistance Programme, Work from Home Policy, Staff Ticket Scheme including complimentary and discounted theatre tickets, and staff catering discounts

DEPARTMENT INFORMATION

The Communications & Sales team is led by the Director of Communications and Sales and comprises of:

- Director of Communications and Sales
- Senior Marketing Manager
- Marketing Manager
- Sales & Box Office Manager
- Communications Assistant (this role)
- Box Office Assistant (two part-time posts, report to Box Office Manager)
- Box Office Assistant (casual staff, report to Box Office Manager)

MAIN PURPOSE OF POSITION

The Communications Assistant will support the Communications and Sales Team in the delivery of marketing and press campaigns across all of the Lyric's shows and activities.

They will assist in administrative duties to support the team in completing work for the Lyric's Main House programming, such as liaising with external stakeholders to design show programmes, handling media requests and distributing press materials, and overseeing the maintenance of front of house marketing collateral such as signage and flyers.

With the support of the Senior Marketing Manager, they will lead on campaign delivery for the Lyric's Saturday and Half-Term Studio family shows from point of on-sale to completion. They will work collaboratively with other departments to ensure webpages are maintained and updated according to the Lyric's programme of work. They will work alongside the rest of Communications Team to develop audiences for all work undertaken by the Lyric on and off stage.

PRINCIPAL DUTIES

Marketing

- To oversee and take responsibility for the delivery of all marketing collateral and front-of-house signage, ensuring materials are up-to-date and well maintained
- Assist in the creation of weekly social media schedules
- Assist in the design and creation of graphic and content creation for website, socials and newsletter using Canva (training will be provided)
- Delivering marketing campaigns for Little Lyric Saturday, Half Term and Summer performances with support from the Marketing Manager

- Liaise with the Press Agency on the press campaign and influencer outreach for Little Lyric campaigns.
- With the support of the Senior Marketing Manager, coordinating and delivering Young Lyric campaigns and activities
- Liaise with designers as well as internal and external stakeholders to oversee the design, print and delivery of Main House programmes and Studio free sheets
- Research and contact suitable networks and groups relevant to an individual production or project to set up relevant promotions and offers
- To work with the wider Communications & Sales Team to ensure campaign budgets are kept up-to-date and administrated effectively
- Ensure the Lyric's access performances and offerings are promoted effectively

Press

- Assisting the Senior Marketing Manager and press agency in campaign work and administrative support
- Press ticket administration, including for influencers and press night ticketing
- Resizing and captioning images and uploading to file transfer sites
- Distribution of press cuttings, in liaison with press agency
- Attendance at press nights, launches and key press events including interviews where required
- Compiling biographies for actors and creative teams for website and press releases
- Uploading news materials to the website
- Distributing briefing sheets for interviews and photocalls as required, including booking spaces and meeting journalists for in-person interview

Website, Design & Digital

- Work with our external design team to produce high-quality design collateral to support the Lyric's work on and off stage, including supporting on drafting design briefs and call sheets
- With the support of the Senior Marketing Manager, build and publish email campaigns including taking responsibility for the sending of pre and post-show emails
- Assist with the development of the Lyric's Social Media channels, including scheduling posts and replying to comments and enquiries on a daily basis
- Ensure that all information on the Lyric website is up to date
- Coordinate PS Swaps and reciprocal activity with relevant and local organisations to help specific campaigns and build local awareness.

GENERAL DUTIES

- Regularly attend Lyric Hammersmith Theatre shows and projects including press nights, Young Lyric and development events.
- Attending internal and external meetings as required.
- To adhere to the Lyric's Equality, Diversity and Inclusion Policy, Anti-Racism Strategy, Health & Safety Policy and any other policies or plans the Lyric may introduce in the future.

- Work at all times in accordance with the Lyric's Environmental Sustainability and Action Plan and proactively develop and encourage environmentally sustainable practice.
- To take an active role in your continuing professional development, identifying relevant training and professional development opportunities
- To act always in the best interests of the Lyric Hammersmith Theatre
- To undertake any other duties as agreed with the Marketing Manager as is appropriate to the post

This job description is a guide to the nature of the work required of this role. It is not wholly comprehensive or restrictive and may be reviewed as required.

PERSON SPECIFICATION

Essential Criteria

- An interest in theatre
- Strong IT skills
- Good verbal and written communication skills
- Excellent organisational, administrative and time management skills with good ability to multi-task
- Ability to work effectively as part of a busy team
- Strong team player and a genuine interest in collaboration
- Positivity, flexibility and enthusiasm and a willingness to learn
- Confident and professional manner
- Excellent attention to detail
- Passion for social media and confident use of social media platforms

Desirable Criteria

- Experience of working with the public
- Experience of using design platforms such as Canva and a good eye for design
- Experience creating content for social media (photo and/or video)

EQUALITY & DIVERSITY

The Lyric values and promotes diversity and is committed to equality and opportunity for all. We are working actively to be an anti-racist organisation. Everyone who works with us is required to comply with and actively promote our Equality, Diversity and Inclusion Policy, and no job applicant or member of our workforce will receive less favourable treatment on the grounds of age, disability, gender, gender reassignment, marriage and civil partnerships, pregnancy and maternity, race, religious belief, sexual orientation, class or socio-economic background, trade union activity or political activity or opinion.

The Lyric Hammersmith Theatre has made a commitment that applicants with disabilities who meet the essential criteria for this job will be invited to interview. We may use positive action, in cases where candidates are equally qualified, to increase the employment of under-represented groups at the Lyric.

The Lyric Hammersmith Theatre is proud to be a Disability Confident Committed Employer and supports parents and carers working in theatre.

APPOINTMENTS

All appointments are made subject to satisfactory references, proof of eligibility to work in the UK and are subject to an enhanced or standard Disclosure and Barring Service (DBS) disclosure.

LYRIC CONTACT DETAILS

If you have any questions about this role, you can contact the Lyric's Administration & HR Team on 020 8741 6822 option 2 or jobs@lyric.co.uk. (Between 10:00am – 5:00pm, Monday-Friday)

We look forward to receiving your application.